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*The Education and Training Inspectorate -
Promoting Improvement*

**Providing Inspection Services for
Department of Education
Department for Employment and Learning
Department of Culture, Arts and Leisure**



Education and Training Inspectorate

Report of a Follow-up Inspection

**Pennyburn Youth Centre
Londonderry**

March 2013

FOLLOW-UP TO THE INSPECTION OF PENNYBURN YOUTH CENTRE, LONDONDERRY, BT48 7QL

1. Context

The inspection of Pennyburn Youth Centre in Derry city in November 2011 highlighted the following strengths: the promotion of a strong ethos of inclusion; the good advice, support and guidance given by the youth workers to the young people; the very good links with Foyleview special school; and the good range of personal development courses that are tailored well to meet the individual needs of the young people.

1.1 The inspection identified the need for improvement in the following key areas:

- for the youth worker-in-charge and the management committee to work together more effectively to improve the governance and management of the centre; and
- to underpin the actions to promote improvement with a more rigorous analysis and interpretation of the relevant qualitative and quantitative data.

1.2 The Education and Training Inspectorate (the Inspectorate) carried out a monitoring visit in September 2012 and held discussions with the area youth officer from the Western Education and Library Board (WELB): a follow-up inspection took place in March 2013 that included meetings with staff, management and WELB staff.

2. Overall findings of the follow-up inspection

The quality of the provision in this centre is satisfactory; the strengths outweigh the areas for improvement.

2.1 Satisfactory progress has been made in the governance and management of the centre and a satisfactory start has been made in the actions to promote improvement through the better use of qualitative and quantitative data. The centre needs to develop further the action planning process to help measure the progress made and has demonstrated the capacity to continue to address the remaining areas identified during the original inspection.

2.2 The following are the most important improvements since the standard inspection:

- the chairperson of the management committee has undertaken appropriate designated safeguarding training;
- the management committee has held six recorded meetings and is taking appropriate steps to review individual roles and responsibilities;
- the membership of the management committee has been widened recently to include relevant representation from the formal sector;
- the WELB has provided very good support to the staff and management of the centre including the development of a new service level agreement; and
- a registration and tracking system for all of the membership is at an early stage of development.

To continue the improvement, there is a need to:

- set more specific targets in the action plan so that progress and outcomes for the young people and the improvements in governance and management can be measured more effectively; and
- improve the overall quality of the self-evaluative reports for the management committee.

3. Conclusion

In most of the areas inspected, the quality of youth work provided by this organisation remains satisfactory; the strengths outweigh areas for improvement in the provision.

The organisation has demonstrated evidence of improvement in the leadership and management which is now satisfactory. The follow-up inspection has identified some aspects of the areas for improvement in governance and management to be developed further, which the organisation has demonstrated the capacity to address.

The Education and Training Inspectorate will carry out a further follow-up inspection within 12 months and a report will be published.

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