

## Compliments

We appreciate it when you let us know when we are getting things right. Any compliment received is shared with the relevant team or individual inspector. Compliments are analysed quarterly; these are used to help us share good practice and improve our services.

## Giving a compliment

### Who do I contact

- ETI's Inspection Services Team.

### How

- By telephoning: 028 9127 9726.
- By email: [eti@education-ni.gov.uk](mailto:eti@education-ni.gov.uk)
- By writing to: ETI, Rathgael House, 43 Balloo Road, Rathgill, Bangor, BT19 7PR.

### When

- Office hours: 8 am to 6 pm.
- We will endeavour to acknowledge receipt within two days.