

# YOUTH INSPECTION



Education and Training  
Inspectorate

Caw Youth Centre,  
Londonderry

Report of a Second Follow-up  
Inspection in October 2017



The Education and Training Inspectorate  
Promoting Improvement

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## **SECOND FOLLOW-UP TO THE INSPECTION OF CAW YOUTH CENTRE, LONDONDERRY, OCTOBER 2017**

The Education and Training Inspectorate (ETI) carried out a follow-up inspection of the Caw Youth Centre in June 2016<sup>1</sup>, which concluded that the organisation needed to address the following important areas for improvement in the interest of all the learners:

- to develop further the range of programmes to engage more young people and meet their identified needs more effectively;
- to provide additional support and training for the staff to help deal more effectively with the poor behaviour of a minority of the young people; and
- for the Education Authority and the advisory committee to work together more effectively to develop an improved strategy for the centre, to include wider community involvement.

The organisation's action plan was adjusted appropriately in light of the feedback given by the ETI. The ETI carried out an interim follow-up visit in January 2017 and a second follow-up inspection in October 2017.

In the interval since the first follow-up inspection, the following changes which affect the work of the organisation have taken place:

- the total staffing compliment has reduced from one full-time youth worker-in-charge to a part-time youth support worker-in-charge who is employed 12.5 hours per week and two assistant youth support workers;
- the youth centre has reduced the opening times from five to three evenings each week;
- there have been regular six-weekly support and supervision sessions for the part-time youth support worker-in-charge by the EA team leader;
- a three week summer scheme was delivered by staff;
- the EA has provided additional training and support for the staff of the centre, facilitated by the EA team leader and other EA staff; and
- the EA have recently recruited a new full-time professional youth worker for the centre who will take up post in the coming weeks.

### **Key findings**

- The outcomes for the learners remain as having important areas for improvement. While the young people engage well in the activities provided for them, there is limited evaluation of the impact on the young people's learning and the number of young people attending each session remains low. The incidents of poor behaviour have decreased since the last follow-up inspection.

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<sup>1</sup> [Follow-up Inspection - Caw Youth Centre, Londonderry | Education Training Inspectorate](#)

- The quality of provision now has important areas for improvement. The small staff team are supportive of one another and work well together. However, the programme is not sufficiently broad or balanced and is primarily recreational and activity-based. A small number of the young people have benefitted from a good relations programme and there is an appropriate focus on promoting positive mental health for the young people.
- The quality and effectiveness of the leadership and management and action to promote improvement remain important areas for improvement. The advisory committee, who continue to support and advise the staff, and the EA have appropriately identified the need to meet more often to prioritise and action the areas identified in the curriculum delivery agreement. However, there remains the need for staff to continue to apply more effectively the learning from the recent training when dealing with challenging behaviour.

### **Overall effectiveness**

Caw Youth Centre needs to address important areas for improvement in the interest of all the learners. The second follow-up inspection has identified the following areas for improvement:

- to continue to widen the range of programmes to engage more young people in the centre and to meet their needs more effectively;
- to continue to provide support and training for the existing and new staff on working with young people who present with challenging behaviour; and
- for the EA and the advisory committee to develop an action plan which reflects the needs of young people in the area and in particular to target those who do not attend the youth centre.

Further action will be considered by the Department of Education.

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