



Education and Training  
Inspectorate

European Social Fund provision in  
RCD/4Rs

Active Inclusion

Report of a Quality Improvement  
Planning Inspection in  
January 2019



The Education and Training Inspectorate  
Promoting Improvement

Providing inspection services for:

Department of Education  
Department for the Economy  
and other commissioning Departments

CUSTOMER  
SERVICE  
EXCELLENCE



## **Introduction**

In January 2019, the Education and Training Inspectorate (ETI) carried out a quality improvement planning inspection of RCD/4Rs to evaluate the effectiveness of the project promoter's self-evaluation and quality improvement planning processes. At the last inspection in February 2017, the project promoter demonstrated its capacity to identify and bring about improvement.

## **Focus of the quality improvement planning inspection**

The quality improvement planning inspection focused on the following key areas which the organisation had prioritised for improvement through its self-evaluation and quality improvement planning processes:

- the processes used to track and monitor the overall progress the participants are making in their learning and training; and
- the quality of the learning, teaching and training.

The arrangements for safeguarding were also included.

## **Key findings**

The inspection identified the following key findings.

- While appropriate tracking and monitoring systems are in place, there is a need for management and staff to improve the collation, analysis and use of data, in order to demonstrate more clearly how the project is impacting on the development of the participants' personal, social and employability skills and improving their life chances.
- The quality of the learning, teaching and training remains an area for improvement. There is a need for management to continue to develop the pedagogic skills of the tutors through the provision of relevant continuing professional development, and to implement a more effective programme of lesson observations, with appropriate feedback, to better inform the self-evaluation and quality improvement planning process.

## **Safeguarding**

Based on the evidence available at the time of the quality improvement planning inspection, the arrangements for safeguarding participants reflect broadly current legislation and practice. The project promoter, however, needs to:

- update and contemporise its safeguarding policies and procedures; and
- appoint and train an Adult Safeguarding Champion and ensure that other specified update training is provided for designated staff and management committee members as soon as possible.

## **Overall Outcome**

At the time of the quality improvement planning inspection visit, and in the areas evaluated, RCD/4Rs has not demonstrated sufficient capacity to identify and bring about improvement in the quality of the provision. The ETI will continue to monitor how the project promoter brings about improvement and the Department may consider further action.

The outcome from this inspection will inform the next steps for the project promoter with regard to the inspection cycle.

© CROWN COPYRIGHT 2019

This report may be reproduced in whole or in part, except for commercial purposes or in connection with a prospectus or advertisement, provided that the source and date thereof are stated.

Copies of this report are available on the ETI website: [www.etini.gov.uk](http://www.etini.gov.uk)